

NONIUS.VOIP



Nonius solution for telephony, based on IP Technology, was designed with a focus on hospitality. The core features include PMS integration providing such services as: billing, voice mail, wake-up call, room status update (e.g. housekeeping and mini-bar), and activation/deactivation of outbound calls from the room on check-in/check-out. Billing rates can be defined on-demand and detailed reports are available for guest and hotel staff telephone usage. The solution includes an IP Private Branch eXchange (IP-PBX) and hospitality specific telephones. The NONIUS.VOIP Solution implements a cost control management interface and allows for the use of cost effective technologies such as: GSM and analog gateways, ISDN lines, PSTN/primary circuits, VOIP and Skype.

KEY FEATURES

- Integration with the major PMS systems and PBX manufacturers
- Guest name and language display on operator phones
- Voice mail, wake up call, room maintenance, call block, billing and PA integration
- Hospitality telephones with speed dial keys
- Costs optimization – VOIP, Skype and GSM
- Open API for emergency panels and PA

SERVICES FOR THE ROOMS

- Hotel/Operator defined call rates with PMS integrated billing
- Detailed guest telephone registry and management reporting
- Easy to use room staff maintenance for housekeeping and minibar
- PMS generated wakeup calls pushed to in-room phone
- Automatic phone activation/deactivation on guest check in/ check out
- Clears voicemail history on guest check-out
- Off hook auto dial for guest safety
- Display name, room and language for personalized answer from the reception

SERVICES FOR THE RECEPTION, BACK-OFFICE, SPA, RESTAURANT, GYM,...

- Call forwarding
- Conference Calling
- Music on hold
- Call registry and reporting
- Technical Support

