

Job opportunity: Field Service Technician, based in Amsterdam (WAN/LAN, IPTV, Routers, Servers)

Nonius manufactures, integrates, designs, installs and supports a multitude of solutions to provide the best content and connectivity to our hotel customers, and an memorable experience for the hotel guest. Nonius serves more than 1500 clients (mostly Hotels) in more than 40 countries.

Nonius is looking for Field Service Technicians that will contribute to provide the highest standards of installation and service call work.

We look for individuals that, besides having technical skills, can also establish and maintain an excellent working relationships with all customers.

This person will be delivering all solutions in Nonius portfolio: Guest internet access solutions, TV (IP and Coax), Digital signage, Telephony and mobile apps.

You will join an informal, open and dynamic environment working for clients globally.

We encourage both experienced and newly qualified candidates to apply.

Responsibilities

- Attend sites to resolve any type of issue related with Nonius Solutions.
- Install, upgrade and maintain any of the equipment under SLA.
- Provide a high level of customer care within the terms of the SLAs.
- Timely completion of all paperwork related to the site visits.
- Liaise with senior engineers, management, contractors and customers.
- Provide remote technical support to existing customer sites.
- Ensure all work is completed to a high standard and to agreed processes.

Requirements

- High school diploma or equivalent, along with a 2 year technical degree or equivalent work experience in Telecom and/or Networking.
- Ability to work in WAN/LAN environment; working with routers, servers and TCP/IP environment.
- CCNA or other switching/routing courses or work experience that can be considered equivalent.
- Valid driver's license and be available to travel within the country and abroad.
- Ability to meet deadlines work independently.
- Must have excellent communication skills and outstanding customer awareness skills.
- Fluent in Dutch and English. Other languages will be valuable as well.

Nice to have skills and experience

- Hospitality experience, preferably Hotel IT or vendor.
- Experience with TV headend equipment installation and servicing.
- Linux admin experience and shell scripting.
- Awareness of hotel chain brand standards.
- Experience with leading IT equipment

We offer

- Training in state of the art solutions
- Full time position.
- Competitive salary and compensation.
- A great environment and a great team to work with.

CONTACTS:

Please send your resume to jobs@noniussoftware.com with reference FST176.